

Annex A - Instructions for cancellation of a distance or off-premises contract

Right to cancel

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods or, if the goods are delivered on different days, the last of the goods that are covered by this contract.

To exercise the right to cancel, you must inform us, Alexander Ancient Art, Papelaan 65, 2252 EE Voorschoten, The Netherlands (e-mail: info@alexanderancienart.com) of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or e-mail). You may use the provided cancellation form (annex B), but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you, of insufficiently protecting packing, or of the absence of adequate insurance coverage or export and/or import licences when returning the goods.

We will make the reimbursement without undue delay, and not later than

(a) 14 days after the day we receive back from you any goods supplied, or

(b) (if earlier) 14 days after the day you provide evidence that you have returned the goods with, if applicable, the necessary permits, or

(c) if no goods were supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods with, if applicable, the necessary permits, whichever is the earliest.

Purchaser to return goods

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation from this contract to us, or, where applicable, no later than 14 days after you have obtained an export license required for export from your country. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from (a) your handling of the goods in a way that is not necessary to establish their nature, characteristics and functioning; (b) your insufficiently protective packing of the goods when sending them, resulting in damage; (c) your sending the goods with insufficient insurance as a result of which diminishing of value or loss is not or not fully compensated by the insurance; (d) your sending of the goods without the correct export and/or import licenses, as a result of which the goods do not or cannot reach us.